



# The Family Resource Network

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*Excellent!*

April 1, 2009

Damon Finaldi  
Tele-Dat-Solutions  
1767 Route 22 W  
Union, NJ 07083

Dear Damon:


I want to thank you and your team for all of your help during our recent move. As the Administrative Office and Operations Center for 5 affiliates it was very important that our move go smoothly and that our phones not miss a beat- or skip a ring, so to speak. Everyone we worked with from Tele-Data-Solutions understood completely and spent time planning to ensure that we were satisfied. It seemed that the whole team went above and beyond. Your staff coordinated with the electricians, IT staff, and the phone company which meant you handled all of the headaches. It was good to know that you guys were worrying about all things related to the phones so that we could focus on other aspects of the move.

As the move was ending we had a big, evening call in event which meant calls needed to be forwarded and messages recorded. It had to be timed carefully so that it did not affect our call system during the business day. Your staff stayed late to make this happen. Even when we were satisfied they made changes insisting it could go even smoother.

We would certainly recommend you to others and we know that we will continue to have a long and satisfying relationship with Tele-Data Solutions.

Special thanks to Daisy, Mike C2, and Mark.

Sincerely,

  
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